

ICE 5700Plus Terminal

The Hypercom® epic (ePOS-infocommerce™) ICE™ 5700Plus combines the flexibility of a full-featured, smart-card ready (HyperSmart™) integrated POS terminal with the infrastructure to quickly and cost-effectively integrate new applications. This combination makes ICE (Interactive Consumer Environment) the simplest and most innovative POS solution available today. The ICE 5700Plus incorporates the new integrated modem technology, Hypercom FastPOS™. Operating at 9600 bps, FastPOS allows for lower transaction costs, new data-rich applications such as signature capture, and faster transactions.

Installation Procedures

Note: The following equipment warnings are for your safety and that of your equipment.



- WARNING:**
- Do not use an ungrounded adapter, power adapter, power extender cable, or AC outlet.
 - Do not disassemble the AC adapter. Only qualified technicians may service the adapter.
 - The AC adapter is intended for indoor use only; do not expose to rain or snow.
 - Do not immerse in fluid.
 - The reliability of this equipment is significantly reduced when it is powered from an ungrounded AC power outlet.
 - Ensure that the telephone line is disconnected when the unit is unplugged from the AC power outlet.
 - **Do not use a pen on the screen display. Pens and other sharp objects will scratch or damage the screen display. Only use the provided Stylus on the screen display.**

Powering Up the Terminal

Use the following procedure to power up the ICE 5700Plus:

1. Connect the +24-VDC power cable from the AC adapter to the three-pin terminal power socket on the back panel of the ICE 5700Plus. See Figure 1.
2. Plug the adapter into a grounded AC power outlet. connector is firmly seated. When the power is properly connected the terminal beeps twice and then performs a self-test routine.

Figure 1

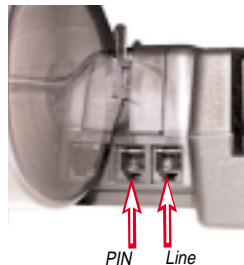


Connecting the Telephone Line

Use the following procedure to connect a telephone line to the ICE 5700Plus:

1. Insert the telephone cable shipped with the ICE 5700Plus terminal into a dedicated analog telephone outlet.

Figure 2



WARNING: DO NOT insert the telephone line into the PIN pad port.

2. Connect the other end of the telephone cable into the port labeled LINE on the back panel of the ICE 5700Plus terminal. See Figure 2. The use of a different cable may result in improper operation.

Note: Ensure that the telephone line cable latches are firmly locked into the jacks on both the ICE 5700Plus terminal and wall receptacle.

Installing an Optional Line Splitter

If connection to an extension telephone is needed, use the following procedure to install a Hypercom Line Splitter:

Note: The terminal disconnects the PHONE port when a transaction is being processed.

1. Insert the Line Splitter into the terminal port labeled LINE. See Figure 2.
2. Insert the line from the extension phone into the port labeled PHONE on the Line Splitter. See Figure 3.
3. Insert the line from the wall receptacle into the port labeled LINE. See Figure 3.

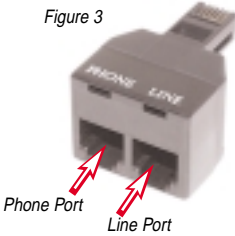


Figure 4



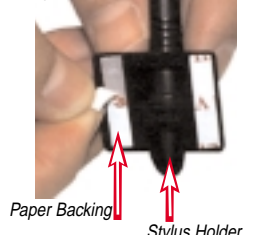
Paper Cover Tabs

Figure 5



Paper Roll

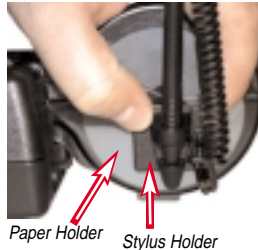
Figure 6



Paper Backing

Stylus Holder

Figure 7



Paper Holder

Stylus Holder

Loading Paper

Use the following procedure to load paper into the ICE 5700Plus terminal:

Note: Use only thermal roll paper.

1. Squeeze the paper cover tabs and lift open the paper cover. See Figure 4.
2. Place the paper roll into the holder so the paper feeds from under the roll. Pull the end of the paper roll over the printer. See Figure 5.
3. While holding the end of the paper roll, close the paper cover. You will hear the paper cover click when properly latched. See Figure 5.
4. Tear off the excess paper.

Attaching the Stylus

Use the following procedure to attach the Stylus to the ICE 5700Plus:

1. Peel the paper backing from the Stylus holder. See Figure 6.
2. Press the Stylus holder on the desired position. Hypercom recommends placing the Stylus on the side of the paper holder, or on the body of the terminal. See Figure 7.

Note: Only use the provided Stylus on the screen display.

Cleaning the ICE 5700Plus

Use the following procedures to clean the casing and the printer mechanism of the ICE 5700Plus:



WARNING: DO NOT use undiluted ammonia, or abrasive cleaners.

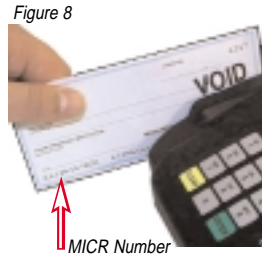
-Apply denatured alcohol or a Windex®-type product to a clean, soft, non-abrasive, low-lint cloth. Carefully wipe the entire terminal, including the touch screen and keypad.

-As needed, use anti-static compressed air to clean in and around the printer mechanism.

Using the Check Reader

Use the following procedure to process a check:

1. When holding the check, make sure the front of the check is facing the terminal and the MICR number is at the bottom.
2. Gently run the check through the reader. The reader will then read the check. See Figure 8.



Using a Credit Card

A credit card can be swiped bi-directionally (either toward or away from you):

1. When holding the card, make sure the magnetic stripe is toward the body of the terminal (toward your left and down).
2. Slide the card in the long slot on the right-side of the terminal, starting on either end in one smooth stroke. See Figure 9.



Using a Smart Card (Optional)

Use the following procedure to insert a Smart Card:

1. When holding the card, make sure the metallic contact is facing upward and toward the body of the terminal.
2. Insert the card into the Smart Card slot on the right side of the ICE 5700Plus. See Figure 9.
3. Remove the Smart Card when the terminal screen instructs you to do so.

Supply Information

If you are unable to purchase items such as paper through your bank or processor, contact Merchant Supplies at 800.522.8710.

Compliance

This equipment is compliant with one or more of the following:

- FCC Part 15 (ICES-003)
- FCC Part 68 (CS-03)
- CTR21
- EN55022
- EN55024
- EN60950
- CISPR 22
- AS/NZS 3260
- AS/NZS 3548



World Headquarters

2851 West Kathleen Road • Phoenix, AZ 85053
602.504.5000 • 877.HYPERCOM within USA • Fax: 602.504.5166
e-mail: info@hypercom.com • Web: www.hypercom.com

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TERMINAL INSTALLATION GUIDE

