

Quick Serve Restaurant Software, Card Initiated

Quick Reference Card

ICE 5500Plus and HFT 500 Series with SQSR 03E

Notes: Printing a second receipt is an option for all transactions.

Driveup Credit Sale

Cashier ICE 5500Plus Display	Cashier/Customer Action	Customer HFT 500 Display
[SELECT TRANSACTION] Driveup Card Entry	Customer inserts and removes their credit card.	Please Insert & Remove Your Card
[SALE] Amount \$0.00	Customer places order with Cashier. Cashier types sale amount, then touches Enter .	Please Place Your Order
[COMMS]	Terminal dials and connects to host.	Thank You Drive Forward
APPROVAL 123456	Transaction is approved. Receipts are printed.	

Terminal Credit Sale

Cashier - ICE 5500Plus Display	Cashier Action
[SWIPE CUSTOMER CARD]	Touch Sale .
Enter card number	Swipe customer credit card through card reader.
Amount \$0.00	Enter amount of sale, then touch Enter .
[COMMS]	Terminal dials and connects to host.
APPROVAL 123456	Transaction is approved. Receipts are printed.

Enable HFT

Cashier ICE 5500Plus Display	Cashier/Customer Action	Customer HFT 500 Display
[SWIPE CUSTOMER CARD] Toggle HFT	Cashier touches Toggle HFT .	Device is down Drive Forward
[SELECT ITEM]	Cashier touches 1 = ENABLE DRIVEUP .	
Driveup is Disabled Enable?	Cashier touches Yes to enable HFT.	
[SELECT TRANSACTION] Driveup Card Entry	HFT is ready for transaction.	Please Insert & Remove Your Card

Disable HFT

Cashier ICE 5500Plus Display	Cashier/Customer Action	Customer HFT 500 Display
[SELECT TRANSACTION] Driveup Card Entry	Cashier touches Toggle HFT .	Please Insert & Remove Your Card
[SELECT ITEM]	Cashier touches 1 = ENABLE DRIVEUP .	
Driveup is Enabled Disable?	Cashier touches Yes to disable HFT.	
[SWIPE CUSTOMER CARD]	HFT is disabled.	Device is down Drive Forward

Reprint Last Receipt

Cashier - ICE 5500Plus Display	Cashier Action
[SWIPE CUSTOMER CARD] Reports	Touch Reports .
Enter Password	Type the password, then press Enter .
Reprint	Touch Reprint .
Last By Invoice	Touch Last .
1 - MERCHANT RECPT 2 - CUSTOMER RECPT	Touch 1-Merchant Receipt or 2-Customer Receipt .
Reprint Complete	Receipt is printed.



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Credit Refund

Cashier - ICE 5500Plus Display	Cashier Action
[SWIPE CUSTOMER CARD]	Touch Menu Bar at top of screen.
Enter Password	Type the password, then press Enter .
New Trans	Touch New Trans .
Refund	Touch Refund .
Swipe Customer Card	Swipe credit card through card reader.
Amount \$0.00	Type amount of refund, then touch Enter .
[COMMS]	Terminal dials and connects to host.
Transaction Accepted	Transaction is accepted. Receipts are printed.

Offline/Force

Cashier - ICE 5500Plus Display	Cashier Action
[SWIPE CUSTOMER CARD]	Touch Menu Bar at top of screen.
Enter Password	Type the password, then press Enter .
New Trans	Touch New Trans .
Force	Touch Force .
** Off-Line Mode **	Swipe credit card through card reader.
Enter Account Number	
Amount \$0.00	Type amount of sale, then touch Enter .
Enter Approval Code	Type approval code, then touch Enter .
Transaction Accepted	Offline/Force is complete. Receipts are printed.

Void

Cashier - ICE 5500Plus Display	Cashier Action
Batch	Touch Batch .
Enter Password	Type the password, then press Enter .
Void	Touch Void .
Last By Invoice	Touch Last to void the last transaction. Touch By Invoice to void a transaction by invoice number.
VOID XXXXXX \$XX.XX	Touch Yes to void this transaction. Touch No cancel this void operation.
[COMMS]	Terminal connects to host.
Transaction Accepted	Void is complete.

Batch Report (Audit)

Cashier - ICE 5500Plus Display	Cashier Action
Reports	Touch Reports .
Enter Password	Type the password, then press Enter .
Audit	Touch Audit .
Printing Please Wait	Audit report is printed.

Batch Settle

Cashier - ICE 5500Plus Display	Cashier Action
Batch	Touch Batch .
Enter Password	Type the password, then press Enter .
Settle	Touch Settle .
Scanning Batch Please wait	Terminal scans batch for totals.
Sales total Correct?	Press Yes to confirm sale total.
Refund total Correct?	Press Yes to confirm refund total.
[COMMS]	Terminal dials and connects to host.
Scanning Batch Please wait	Settlement is complete.
APPROVAL 123456	Settlement report is printed.



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